

ONLINE ATTENDEES – TEXT QUESTION PROCESS

Select the messaging tab and type your question in the “Ask a question” box.

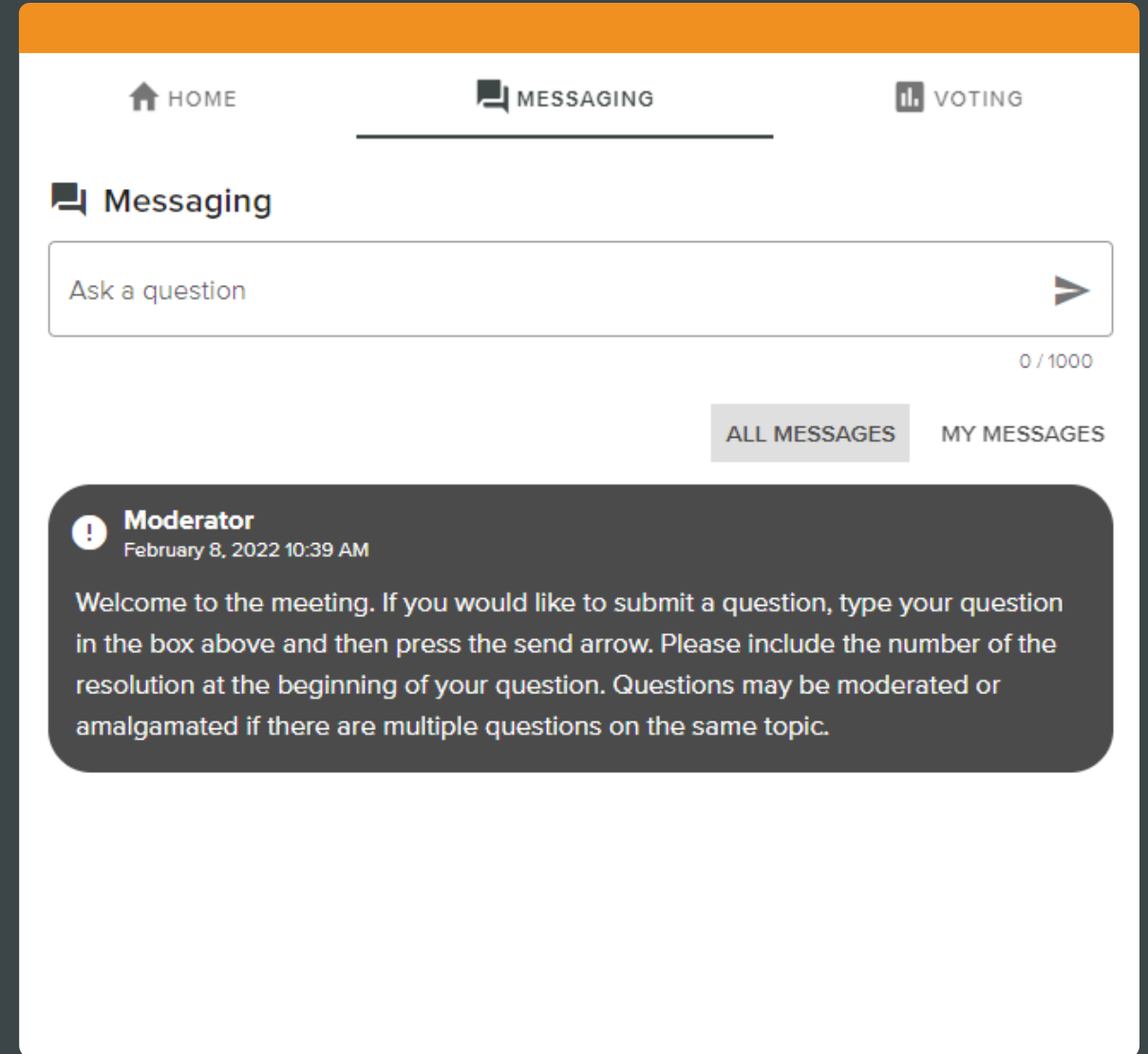


Press the send arrow to submit your message for review.



✓ Received

Your submitted questions along with any written responses from the meeting team can be found by selecting “My Messages”



ONLINE ATTENDEES – AUDIO QUESTION PROCESS



When the audio questions line is available, a link will appear on the home tab titled **Asking Audio Questions**

If you would like to ask an audio question, **pause the meeting broadcast** and click on the link

You will be prompted to enter your name and the topic of your question before being placed in the audio questions queue

A screenshot of the LUMI mobile application interface. At the top, there is an orange header bar. Below it, three navigation tabs are visible: 'HOME' with a house icon, 'MESSAGING' with a speech bubble icon, and 'VOTING' with a ballot box icon. The 'MESSAGING' tab is currently selected and underlined. The main content area displays instructions for using the app. It is divided into three sections: 'Instructions', 'Watching the Webcast', and 'Asking Audio Questions'. The 'Asking Audio Questions' section includes a link labeled 'HERE' in orange, which is highlighted by an orange arrow pointing from the text in the left-hand callout box. The 'Voting' section describes how to cast a vote on resolutions.

HOME **MESSAGING** **VOTING**

Instructions

Watching the Webcast
Press **play** to begin the broadcast. Ensure your device isn't muted and the volume is turned up. On mobile devices, the broadcast can be minimised and audio will continue to play.

Asking Text Questions
Select the **MESSAGING** tab at the top of this page, then type your question in the box provided and press the send arrow.

Asking Audio Questions
If you would like to ask a question verbally, **pause the broadcast** and then click **HERE**. You will be connected to the audio questions line where you can listen to the meeting while waiting to ask your question. Please return to this page if you have any issues.

Voting
When voting opens, a **VOTING** tab will appear at the top of the screen. Selecting this tab will open a list of resolutions, select **For**, **Against** or **Abstain** to cast your vote. There is no enter or send button. You may however cancel your vote and enter a new selection while voting is open.